

## PERFORMANCE SCRUTINY COMMITTEE

Thursday, 18 August 2022

6.00 pm

Committee Rooms 1-2, City Hall

Membership: Councillors Gary Hewson (Chair), Pat Vaughan (Vice-Chair),

David Clarkson, Thomas Dyer, Rebecca Longbottom, Adrianna McNulty, Lucinda Preston, Clare Smalley and

**Loraine Woolley** 

Substitute member(s): Councillors Liz Bushell, Martin Christopher and Joshua Wells

Officers attending: Democratic Services, Jaclyn Gibson, Simon Walters, Martin

Walmsley, Daren Turner, Clare Stait, Tracey Parker and Rob

Marshall

## AGENDA

SECTION A Page(s)

1. Declarations of Interest

Please note that, in accordance with the Members' Code of Conduct, when declaring interests members must disclose the existence and nature of the interest, and whether it is a disclosable pecuniary interest (DPI) or personal and/or pecuniary.

<ol><li>Portfolio Holder under Scrutiny - Customer Experience and Review</li></ol>	3 - 18
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3. Performance Quarterly Monitoring: Quarter 1 19 - 64

4. Income and Arrears Monitoring Report 65 - 72

5. Council Tax Rebate (Energy) - Update 73 - 78

6. Work Programme for 2022/23 **79 - 90** 

7. Strategic Risk Register - Quarterly Report 91 - 94

8. Exclusion of Press and Public 95 - 96

You are asked to resolve that the press and public be excluded from the meeting during the consideration of the following item(s) because it is likely that if members of the press or public were present, there would be disclosure of 'exempt information'

## **SECTION B**

9. Strategic Risk Register - Quarterly Review

97 - 110

[Exempt Para(s) 3]